

DISABLED CARER ADMISSION POLICY

In accordance with our obligations to make reasonable adjustments for disabled people, the racecourse is pleased to provide free admission to one accompanying carer in circumstances where a disabled person would otherwise be at a substantial disadvantage without the carer. A ticket for free carer admission on racedays is available on the terms below.

1. CARER ADMISSION

Provided that you purchase a valid advance raceday ticket for yourself, you are entitled to apply for **ONE** free ticket for the same raceday for the person who is accompanying you to assist you as a carer. The carer must be able to provide you with appropriate assistance which might include:

- a) assisting you in moving around the racecourse;
- b) helping you evacuate the racecourse in the event of an emergency;
- c) accompanying and/or assisting you in using the racecourse's toilets;
- d) assisting you in purchasing refreshments and food or using other services.

Please note that the carer admission policy does apply to disabled persons under the age of 18 even though they are not required to purchase a ticket.

2. CARER TICKET CONDITIONS

The free ticket provided to your carer will carry the same terms and conditions as the raceday ticket that you hold.

3. ELIGIBILITY

The eligibility criteria for free carer admission are regularly reviewed and the racecourse reserves the right to update them from time to time. Currently those who receive one of the following benefits are eligible to apply for a free carer ticket:

- a) Disability Living Allowance (DLA);
- b) Attendance Allowance (AA);
- c) Personal Independence Payment (PIP); and
- d) Armed Forces Independence Payment (AFIP).

Additionally people who are Registered Blind are also eligible.

Please note that, in all cases, the racecourse reserves the right to nevertheless decline to accept an application or to request additional evidence if, in the racecourse's view and discretion, there is reasonable doubt that the applicant would be at a substantial disadvantage in attending without a carer given the accessibility facilities and services available at the racecourse.

4. WHAT PROOF OF ELIGIBILITY NEEDS TO BE PROVIDED?

To prove eligibility you will need to provide the following in respect of one the benefits referred to in (3) above:

- a) A copy of the current awarding letter from DWP or statement confirming receipt of the allowance;
- b) Photo ID which matches the details of the recipient of the above; and
- c) Completed Carer Goes Free Application form (below).

Alternatively, if you are a Registered Blind Person then a photocopy of certification and matching photo ID is required.

Please note that a Blue Badge is not accepted as evidence of eligibility.

5. HOW DO I APPLY?

Applications (including all proof) need to be made using the form below to York Racecourse, Knavesmire Road, York, YO23 1EX or email to carerscheme@yorkracecourse.co.uk, **at least five days before the race meeting commences.**

The free ticket (and the advance booked ticket paid for if not already posted to you) will be ready for collection at the racecourse where photo ID of the disabled racegoer will be requested. If you have any questions or queries regarding the free care admission scheme then please contact us on 01904 620911.